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I declare, I confirm, I certify and I sign that I received substantial, important, line by line peer review with several and substantial comments, important remarks and hints from, at least, 3 Reviewers and the Assistant Editor for my paper:

Construction and Application of Customer Satisfaction Model with the Service Quality of Last-Mile Delivery in Rural Areas

with Authors: YUH - JEN CHO , LIN XUE, SHU-RONG HUANG, ZHE-PENG YANG

I would like to thank all the reviewers for their thoughtful comments and efforts towards improving our manuscript. We revised the manuscript with special attention to the comments that we received from **three (3)** reviewers that were experts, specialists in the area of my paper.

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The review process in the journal named WSEAS transactions on Business and Economics left us a very good impression. The review process was a real peer review process, three reviewers put forward a series of valuable suggestions for revision of our paper which were very professional and accurate, we have also conducted adjustments and modifications based on the comments of the reviewers. Thank you very much for your hard work.

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